

## APPENDIX II: SERVICES DIFFERENTIATION PRINCIPLES (Patron Privileges)

Patron category	Registration fee	Borrowing services	Orders (maximum)	Loans (maximum)	Loan period for books (days)	Loan period for NTK bound periodicals (days)	Loan period for UCT Prague bound periodicals (days)	Loan period for IOCB Prague bound periodicals (days)	Loan period for books and bound periodicals three days/weekend	Loan period for old and rare items	Loan for Czech Technical Standards	Loan period for supplementary assortment (days) <sup>4</sup>	Penalties for late returns <sup>3</sup>	Access to NTK eResources on NTK terminals	Remote access to NTK eResources <sup>1</sup>	Access to UCT Prague eResources on NTK terminals <sup>2</sup>	Remote access to UCT Prague eResources <sup>1</sup>	Access to IOCB Prague eResources on NTK terminals <sup>2</sup>	Remote access to IOCB Prague eResources <sup>1</sup>	Internet and PC access at NTK	Print/copy/scan reprographic self-service	Printing from NTK Digital Library (Kramertius)	Financial account	Financial account / max. limit	Individual carrel rental <sup>5</sup> (R= reduced fee)	Team Study Room rental <sup>5</sup> (R= reduced fee)	Access to After Hours Study Room	Document delivery	Access to Academic Lounge	Business services
	yes	yes	30	30	56	56	no	no	yes			28	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>A</b> teacher or researcher at Czech university or research institute; PhDs	yes	yes	30	30	56	56	no	no	yes			28	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>B</b> EU citizen, university student, secondary school student	yes	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>E</b> a third-country national with documented residence, university student, secondary school student	yes	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>G</b> a third-country national without documented residence, university student, secondary school student	yes	P	20	15	0	0	no	no	no			NL	–	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	no	no	yes	yes	no	yes	
<b>H</b> EU citizen, other public	yes	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes	yes (R)	no	yes	no	yes	
<b>K</b> a third-country national with documented residence, other public	yes	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes	yes (R)	no	yes	no	yes	
<b>M</b> a third-country national without documented residence, other public	yes	P	20	15	0	0	no	no	no			NL	–	yes	no	yes	no	yes	no	yes	yes	yes	20 000	no	no	no	yes	no	yes	
<b>AV</b> UCT Prague staff (including internal PhDs students)	no	yes	30	30	56	56	no	no	yes			28	yes	yes	yes	yes	yes	no	yes	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>BV</b> UCT students	no	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	yes	no	yes	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>AU</b> IOCB Prague staff	no	yes	30	30	56	56	no	no	yes			28	yes	yes	yes	yes	no	yes	yes	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>AC</b> CZU, CTU staff (including internal PhDs)	no	yes	30	30	56	56	no	no	yes			28	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>BC</b> EU citizen, CZU, CTU students	no	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>EC</b> a third-country national with documented residence, CZU, CTU students	no	yes	20	15	28	28	no	no	no			14	yes	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	yes (R)	yes	yes	no	yes	
<b>GC</b> a third-country national without documented residence, CZU, CTU students	no	P	20	15	0	0	no	no	no			NL	–	yes	yes	yes	no	yes	no	yes	yes	yes	20 000	yes (R)	no	yes	yes	no	yes	
<b>P</b> tertiary and secondary education institution libraries, legal persons with company ID No	yes	yes	30	30	56	56	no	no	yes			28	yes	no	no	no	no	no	no	yes	yes	yes	20 000	no	no	no	yes	no	yes	
<b>PE</b> library registered at the Ministry of Culture of the CR	no	P	no	30	28	28	P	P	no			NL	yes	no	no	no	no	no	no	yes	yes	yes	20 000	no	no	no	yes	no	yes	

only on-site in the Rare Books & Special Collections Reading Room

only on-site in the periodicals reading room

<sup>1</sup> as per licencing conditions

P – only on-site

V – only from the UCT Prague collection

NL – not lend

R - reduced

<sup>2</sup> selected resources

<sup>3</sup> per library item, respectively eBook reader, tablet / per day

<sup>4</sup> e-book readers, tablets, flash drives, chargers, board games, cards, umbrellas etc.

<sup>5</sup> in the period 15. 9. - 30. 6. the service can be used by students, PhD students and researchers of partner institutions (UCT, ČZU, CTU, IOCB). 1. 7. - 14. 9. the service can also be used by students, PhD students and researchers of non-partner institutions and other public with documented residence.

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